

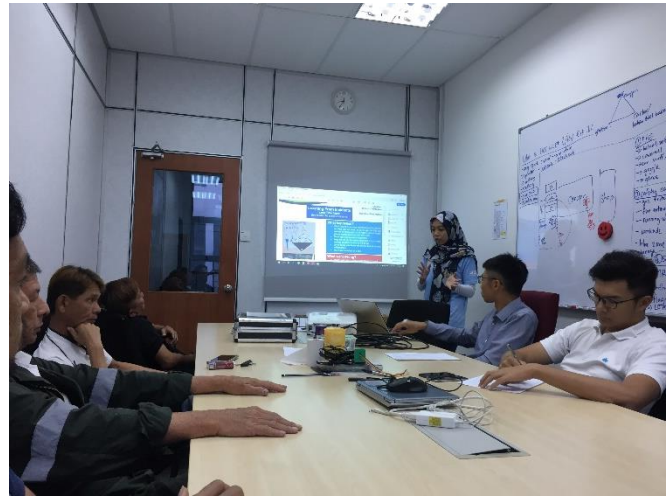
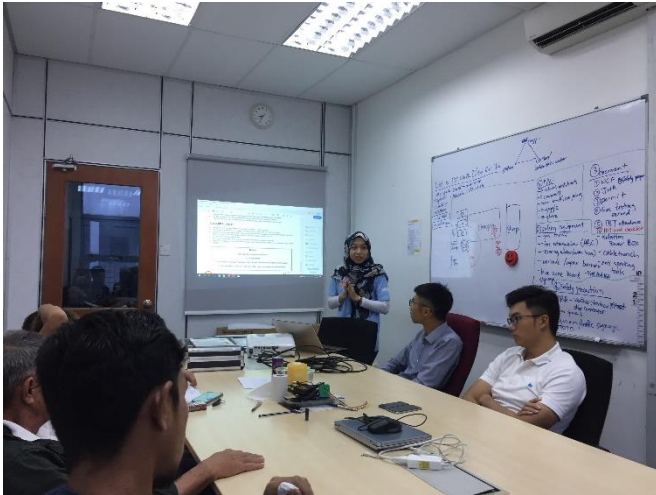
HSSE BULLETIN

NOVEMBER 2019



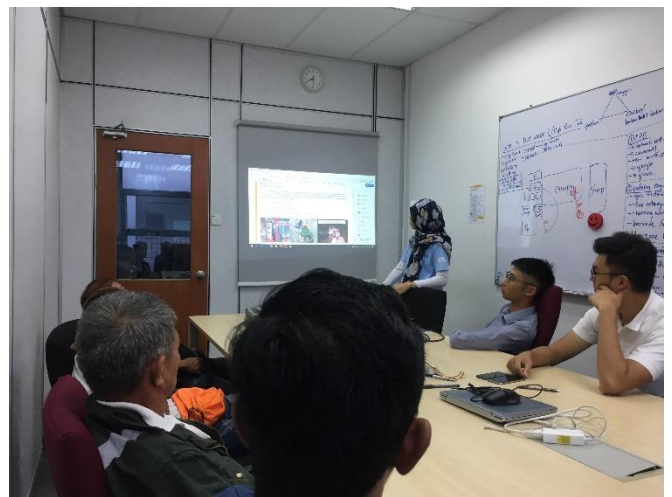
LFI Sharing Among Front liners

On Monday, 11th November, a session for LFI Sharing was done for front liners. 3 LFIs were shared during the session.



LFIs shared were regarding eye injury, cut in the arm, and fire incident. The incidents happen mostly due to unsafe act, risk normalisation and neglect.

With the LFI sharing, everyone was reminded to always ensure the safety measures are followed before starting work, do the LMRA assessment and buddy system is practiced and in place.



LFI Sharing Among Front liners

Learning From Incidents
Loss Time Injury
Eye burned by acidic substance

What happened?

- The IP (Injured Person) took a short break and he removed his PPEs. After this break, he put on again his PPEs and resumed his flooring work, but he forgot to put on his safety glasses (hanging around his neck with a cord).
- The IP had to mix two resin's components.
- Filling the first into the second component, a drop of resin splashed out of the bucket to the IP's left eye.
- Use of flowing water before and then eye wash kit as a first aid intervention.
- The IP was hospitalized for 7 days.

What went wrong?

- IP didn't ask for help but tried to wash his eye by himself
- Resuming work after the break requires time to focus again on the task.
- No process in place to seek for Site Supervisor's authorization before resuming the task.
- The restart was too quick and then the Buddy management process in place failed (no time for PPE's countercheck).
- LMRA process was inadequate

Lessons Learned

- After a break, take the time you need before restart your activity.
- Ask yourself "am I fully focused again on my task?"
- A quick restart can affect the LMRA effectiveness
- Handling hazardous material would require deeper focus in the Buddy management system: no one should resume the task without a countercheck by the Buddy Manager of the working area and PPE's worn.

Immediate actions

- STOP work
- First aid intervention once the Site Supervisor became aware of the incident
- IP carried to the hospital to continue the eye's treatment.

Further actions

- Review of Buddy Management process
- Discuss about the opportunity of a new LMRA campaign

Date: July 2nd, 2019
Location: Kriens - Switzerland
Migrolino Shop Rollout

LESSONS LEARNT
Angle Grinder

Accident
Cut in the left arm with an Angle Grinder

Result:
Cut in the left forearm with damage of a nerve

Potential:
Permanent damage of the arm, inability to work

What happened?

- Two workers prepared a concrete floor in a car wash for a surface coating
- One worker used an angle grinder and the co-worker was assisting him with a vacuum cleaner
- The co-worker vacuumed the dust and the concrete chips
- The worker grinded a joint beside a metal rail
- When moving the angle grinder backwards, he came in contact with another metal rail
- The angle grinder went out of control and the disk came in contact with his left forearm.
- He received a deep cut in his arm and a nerve was damaged
- The wound bled intensively but it was later found that no artery had been damaged



25/09/19



Lessons Learnt - Accident with Angle Grinder 2019



LEARNING FROM INCIDENTS NEWSFLASH

2019/10/01 | [Download Actual India](#) | October 2019

Only for distribution to Shell employees, Shell contractors, Shell operated joint ventures and, with the consent of the Shell Shareholder Representative, to non-Shell operated joint ventures. Refer to the LFI Legal Guidance, if you wish to send this Alert to other parties.

Target audience for this newsflash

- Shell MNC & DPCN only
- Shell HSSE Team Only
- Shell Engineering Team Only

Incident: Shell India - An unfortunate fire incident occurred on 22nd August 2019 at a dormant Shell site which was under readiness for commissioning in a few days time. The incident occurred during the fueling system pressure testing activity. Sadly, two people were injured during the incident due to burns and have been taken to the hospital to get necessary medical treatment. They are currently in stable condition.

Date/Time: 22nd August 2019 (11.10hrs).

Location: Noida/son, Haryana/India

Site type: R&A - Non operational - Work for re-commissioning was underway.

Incident location: UOP UOT work pump area

RAM RATINGS: ACTUAL: PEOPLE 3C, ASSET 1C, ENVIRONMENT - 0, COMMUNITY 3C
POTENTIAL: PEOPLE 4C, ASSET 2C, ENVIRONMENT - 0, COMMUNITY 3C

HSSE Training **Personal Protective Equipment (PPE)** **HSSE Steps SOP Briefing**



On Monday, 18th November, a HSSE training regarding Personal Protective Equipment (PPE) was done for the front liners and also, a refresher briefing regarding HSSE Steps SOP was given.

The training is important to help current front liners to refresh back their acknowledgement of the use of PPE and helps new staffs to know what is PPE, why do we need to wear it during work activity, how to know the right PPE and how to care for it.



For the HSSE Steps SOP Briefing, it is regarding of CBRE 7 Steps before, during and after work. Explanation regarding the documentations and other needed equipment they need to prepare before mobilising to site were given and what to do once they have arrived at side, and what they should do at the work area before start work, during work and after work done.

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HSSE Briefing Risk Assessment (Hazards, Effects & Controls)

On Monday, 25th November, a HSSE briefing regarding Risk Assessment was done for the front liners as a safety initiatives where front liners were given basic understanding of what is hazard, effect and its control.

It is important for front liners to know and understand the differences of these three as they are using JHA and need to fill up hazards and controls section in the WCF.

Together with the briefing, front liners also have been given a test based on the briefing. With this kind of activity, the understanding of front liners regarding hazards that they are facing were shown and can be helped for any improvement.



time to change

let's end mental health discrimination

HSSE SHARING SPACE



OIL & GAS

OIL & GAS

BE IN YOUR COLLEAGUE'S CORNER

1 in 4 of us will experience mental health problems this year.

If a team mate is acting differently, step in.



Funded by



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ACCORDING to the 2015 National Health Morbidity Survey, 29% of the Malaysian population, suffered from depression and anxiety disorder, and **by 2020, mental illness is expected to be the health issue affecting Malaysians after heart disease.**



SECOND BIGGEST

Not everyone is willing to share of what is happening in their life. However, if you really care about someone, instead of asking them “Are you okay?”, tell them or ask questions like:

- *How’s it going?*
- *You’re an important friend to me.*
- *If you ever need anything, let me know! You were totally there for me that time when*
- *Wanna go for a walk? I’d love to get outside for a bit today! We can talk about whatever. Or we can just listen to the birds.*

- *Can I get some advice about*
- *You look great today!*
- *It’s SO GREAT to see you!*
- *Seeing you always makes my day!*
- *Get over here and give me a huge hug!! (If that’s appropriate in the context of your relationship)*

Depression is a part of silent killers. Get in control. Don’t let them get over you because what doesn’t kill you makes you stronger.

I CARE FOR YOUR SAFETY, HEALTH AND WELL-BEING